



ANOS® Warranty

ANOS® does not warrant against and is not responsible for any condition attributable to:

- (1) improper installation, failure to install by ANOS® guidelines;
- (2) use of unfitting, or unapproved materials, clips, or accessories;
- (3) movement, distortion, collapse, or settling of the ground or the supporting structures;
- (4) any act of God (force majeure);
- (5) environmental conditions, such as air pollution, mold, mildew, etc., or staining from foreign substances such as dirt, grease, oil, etc.;
- (6) normal weathering from sunlight, weather, and atmosphere, causing color change, slightly cracking, grain raise splintering, cupping, and other forms of movement;
- (7) variations and degradation in color or grain;
- (8) variations and fading over time, caused by usage, foot traffic, variations of color among individual planks, and failure to periodically maintain the Product by ANOS®'s guidelines;
- (9) improper handling, storage, or neglect of ANOS® Product by Purchaser;
- (10) Normal wear and tear

Warranty

- Within 2 years from the date of receipt, if any quality issues arise, we will cover the cost of replacement, ANOS® provides replacement products to replace defective deck boards and accessories.

(includes the labor cost of replacement)

- 25 years of quality assurance.

During the warranty period, if there are any quality issues or manufacturing defects, ANOS® provides replacement products to replace defective deck boards and accessories.

(The cost for the re-installation of material and other consequential charges are not included in the warranty)

Warranty Conditions

Within 30 days after the installation of each project, please submit the following information to enjoy the warranty

- Project Name and Address:
- Project Installation Date:
- Project Installation Area:
- ANOS® Series and Specifications/Color Details:
- Multiple Project Photos:

(Purpose: for verification and confirmation during the warranty claim process)